

Regent Care Centers HIPAA Incident Notice

On Monday, October 10, 2016, two password protected laptop computers were stolen from a Regent Care facility. We have reported this theft to the police. Because we take your privacy seriously and because some personal identifying information or sensitive personal information, which in Texas includes protected health information, may have been compromised, we are notifying you of the situation. We have already sent letters to all individuals whose personal identifying information and/or sensitive personal information may have been compromised. As an added precaution, we are posting the information online as well.

Regent Care has not received any indication that either anyone's personal identifying information or sensitive personal information has been accessed or used by any unauthorized persons. However, in an abundance of caution, we recommend that you immediately contact, register, and order credit reports from the following credit bureaus:

Experian: (888) 397-3742; www.experian.com; PO Box 9532, Allen TX 75013

TransUnion: (800) 680-7389; www.transunion.com; PO Box 2000, Chester, PA 19016

Equifax: (800) 525-6285; www.equifax.com; PO Box 740241, Atlanta, GA 30374-0241

As an additional safeguard, we have partnered with Equifax® to provide access to Credit Watch™ Gold with 3-in-1 Monitoring Identity Theft Protection for one year to potentially affected residents at no charge. If utilized, it provides a notification of any changes to your credit information, \$1 Million identity theft fraud expense coverage, and access to your credit report. If you would like information on enrollment in this free credit monitoring program, please contact us at (409) 763-6000 ext. 1016 before April 12, 2017. You must complete enrollment within **sixty days** of receipt of sign up information.

We apologize for any inconvenience this situation may cause you. Please know that we are committed to providing quality care to our patients, including superior protection of personal identifying information and sensitive personal information through electronic, administrative, and physical safeguards.